

AREA PLAN – Northumberland Park & White Hart Lane

Northumberland Park & White Hart Lane Area Plan – For Discussion at Area Committee on 9 APRIL 2013

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
1. Reducing Unemployment & Supporting Businesses	Enforce commitments from local big business to recruit locally e.g. Tottenham Hotspur Football Club (THFC).	<p>THFC (Spurs) has agreed to a local recruitment policy and this is in the signed Section 106 Planning Agreement. This will be monitored annually.</p> <p>The Economic Development Team has a programme to promote and ask local firms to recruit locally – and there is now a new Employment Programme local jobs incentive scheme.</p>	Martin Tucker Economic Development Manager	<p>The s106 with Spurs includes: From commencement of the development to ensure that the recruitment, employment, training and career development arrangements of all contractors (employed during construction or following completion) and occupiers of the development reflect the principles of the Haringey Guarantee Programme. Liaise with the Council, the Foundation and local employment training agencies to identify job opportunities and skills needed within the development. Specifically there is a target of 50 apprenticeships with contractors, 10 apprenticeships in non-construction jobs each year for 6 years and 75 jobs a year for 6 years across the whole development.</p>	From the commencement of the development (supermarket) in late 2012 and running for 6 years – 2018.	<p>The first 2 non-construction apprentice has been recruited through Jobs for Haringey and Spurs will recruit 35 apprenticeships by June 2013 – 20 in finance, 5 hospitality and 10 in Community Sports. Recruitment will be via Jobs for Haringey and Econ Dev will provide local candidates for the new posts. Open Days will be held at THFC to promote and recruit to these opportunities. A schedule for recruitment to further apprenticeship opportunities will be agreed later in 2013.</p> <p>The recruitment for the 250 new jobs at the supermarket will proceed over the summer of 2013. Economic Development are looking at a partnership agreement with Sainsbury's whereby Jobs for Haringey will be able to refer local people who are part of the programme for vacancies and will work together to run job fairs, workshops etc to prepare residents for the opportunities as and when they arise. J4H will discuss with Sainsbury's job descriptions, person specs, interview and selection</p>

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
						process etc and how J4H can better prepare participants to ensure maximum take up of jobs. A similar process will be put into effect once other job opportunities arise during the course/lifetime of the development.
	Develop a local apprenticeship scheme.	Haringey Council is developing a new Employment Programme. The job creation element of it will see a minimum of 200 new jobs created in partnership with businesses. This will include skills development plans and apprenticeships leading to Level 2/3 qualifications (2012/13 – 2013/14).		300 new jobs created for local people in partnership with private and third sector companies. First 50 by March 2013, 150 in 2013/14 and 100 in 2014/15.		36 new jobs created by January 2013
	THFC to fund local training / work readiness courses.	THFC have agreed to do this as part of their agreed planning application. Haringey Council's Economic Development Service will work with the Club and Foundation to agree actions, outputs and timescales, to be in place in 2012.		Range of employability and job preparation courses available,. Menu of courses available to participants on the programme.	2012-2015.	
	Research emerging industries and	The Green Enterprise Working Group of the				

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
	create training around these, e.g. green industries.	Carbon Commission will do some of this work and report in June-August. A Green Business and Jobs Strategy will be produced in 2012/13.				
	Veolia and Council to adopt a local recruitment policy	<p>This will be discussed with Veolia in 2012/13.</p> <p>The Council already has a Guaranteed Interview scheme in place for local residents who are on the Haringey Guarantee programme and who are job-ready, have received employability support and who meet the person specification criteria. For more information, please visit: www.haringey.gov.uk/how we can help</p>		Guaranteed interview scheme.	Ongoing – 2012-2015	
	Financial / capacity support for employers who support those with disabilities into work.	The new Employment Programme running from 2012-2015 will have a target of 10% of participants and outcomes to be people with disabilities including support into sustainable employment (26 weeks +) (from 2013/14).		10% of all participants on Jobs for Haringey to be disabled people.	2012-15	

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
2. Improving Reputation & Raising Aspirations (People)	Support activity that encourages residents to engage in community life – Residents' Associations (RAs), Ward Panels, Volunteering, and Area Forums.	<ol style="list-style-type: none"> 1. Homes for Haringey Resident Involvement Team http://www.homesforharingey.org/almo/get_involved/resident_involvement_team.htm work with Love Lane Residents Association to re-invigorate and avoid de-recognition and hold an AGM. 2. Deliver a Young persons Film Project on Love Lane 3. Hold Fun Day for Whitehall St / Love Lane / Headcorn / Tenterden. 4. Support the Take Part Group on Northumberland Park and identify potential members for Project 2020 steering group. 5. As part of Youth Outreach work increase the number of young people attending Area Forums. 6. Support local social enterprise gardening project including 	<p>Resident Involvement Team – Homes for Haringey</p> <p>1 - 3 Chantelle Barker</p> <p>4 - 6 Marlon Bruce</p> <p>7 David Sherrington</p>	<ol style="list-style-type: none"> 1. The Love Lane Residents' Association is established and holding monthly meetings with good attendance from the estate. 2. Several of the young resident film makers continue to be involved in community life and volunteered to be a part of the 'Tottenham Talks' TED Talk 3. Residents engaged at Fun Day regularly attend the Love Lane Residents' Association meetings. 	Ongoing	<p>1. RA has new committee members and is meeting regularly with over 40 residents attending. Chair, Secretary & Treasurer have all received one to one training in their roles</p> <p>Next committee meeting is scheduled to have an involvement officer agreeing next round of committee training and set up constitution review sub-group</p> <p>Support has been provided to the RA to help them promote themselves within the community and this has led to 3 new committee members, 2 of whom represent the Turkish community on the estate</p> <p>2. A young resident film maker that was involved with the Love Lane film in April 2012 has continued to develop his skills with the support of HfH staff and filmed the opening of the 2020 hub on the Northumberland Park estate January 2013.</p> <p>3. Done Complete Off Road, the Project 2020 Hub formally opened on 22nd January by</p>

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
		<p>publicising and recruiting volunteers.</p> <p>7. Lead Project 2020 to provide training, mentoring and opportunity to young people aged 16 to 24 in Northumberland Park.</p> <p>Recommended that Resident Involvement Team provide an update on activities as part of a future Area Forum agenda item</p>				<p>the Leader of the Council, supported by the Chief Executive of Haringey Council. The event was hosted by over 40 young people; over 25 partner organisations attended. A community open day was held on 21st February as part of half term activities to raise awareness in the community about the Hub.</p> <p>Average of 50 young people continue to access the centre for engagement activities, training and employment support.</p> <p>Partnership with various providers including Supamums, Job Centre Plus, Keepmoat, Haringey's Economic Development team, HALs, and Youth, Community and Participation team progressing well in terms of service delivery from the centre and referrals to other services.</p> <p>Commitment secured from 3 of Homes for Haringey contractors to take on apprenticeships in 2013.</p> <p>3 Project 2020 clients gained paid employment since the last update</p>

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
						<p>In March,, 9 Project 2020 clients successfully facilitated a drama workshop at Northumberland Park School for over 100 year 9 students on sexual bullying</p> <p>1 more young person matched with a Mentor.</p>
	Support community champion activity (residents that volunteer to run community activities).	<p>Coombes Croft Library uses volunteers to deliver events and activities. For more information, residents can contact Eleni Markou, Branch Manager, Coombes Croft Library on 020 8489 8771.</p> <p>Haringey Adult Learning Service has capacity to offer Community Champion training support.</p>	<p>Maria Stephanou – Principal Officer Library Service Delivery</p> <p>Robert Bennett – Head of Service, HALS</p>	<p>Volunteers in place delivering language support, craft events and story-time.</p> <p>Community Learning Fund bid successful. NPRC delivering 'Our Stories' course twice a week to parents/carers</p>	<p>Ongoing</p> <p>Funded programme between September 12and April 2013</p>	<p>Ongoing</p> <p>'Our stories' project now being delivered.HALS will seek to embed this Champion delivered programme in coming academic year.</p>
	Sell all community successes in local and national media / encourage local leaders and organisations to champion the area.	The Tottenham Regeneration Team understands the importance of promoting local success to change the perception of Tottenham. This will be essential to attracting investment and new communities, and will form a key part of the	Bernadette Marjoram – Director, Tottenham Regeneration Team	<ul style="list-style-type: none"> Transformation of Tottenham's image leading to more investment, opportunities for existing residents and development of a mixed and balanced community 	Ongoing and long terms	

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
		regeneration programme.				
	Explore ways to limit betting shops and fast-food outlet licensing locally.	During 2012/13 the Council will look at the best way to better manage and control Betting and take-away establishments. Report on progress to be considered by December 2012.	Nick Powell – Head of Carbon Management and Sustainability	Vibrant town centres free of negative clustering (e.g. of betting shops).	31.03.13	
3. Supporting Active Community Life (Resources)	Homes for Haringey (HfH) to work with local residents to identify potential sites to support temporary or permanent community planting projects.	This requires Quality Assurance Officers and the Resident Involvement Team to work with residents to identify sites/apply for funding so success depends on resident commitment and funding availability. Homes for Haringey (HfH) will undertake a piece of work in 2012/13 to assess viability.	Joe Boake - Resident Engagement Team Leader (Homes for Haringey).			<p>There will be some limited funding for replacement of play schemes that have reached the end of their life in 2013/14.</p> <p>This will be prioritised borough wide depending on which schemes are in the worst condition and are well used.</p> <p>There will be no funding for new play areas.</p>
	Commitment from Haringey Council for Selby Centre community development.	Haringey Council has granted a long lease to the Selby Trust which manages the spaces for community use and is responsible for maintenance, development, licensing and hiring out the facilities. Both the Selby Trust and the Council recognise that while the	Dinesh Kotecha – Head of Property Services		To fit in with the community buildings review.	Further to the Cabinet decision (December 2012), and key strategic principles for community buildings, the next phase of the Review has commenced. This will include an in depth review of tenant sustainability, community benefit and building use, to establish the level of social value from each building, from the services and

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
3. Supporting Active Community Life (Resources)		buildings are in poor condition requiring considerable investment, the overall site provides a valuable opportunity for redevelopment. This matter has been discussed by the Council and the Trust and options will again be reviewed as part of the current Community Buildings Review.	Dinesh Kotecha – Head of Property Services			activities delivered by voluntary and community organisation tenants. It will also provide the Council with a better understanding of how its building are used in line with outcome 5 of the Council's Voluntary Sector Strategy-To provide support to enable Voluntary Sector organisations to access and to share high quality premises. The process will include a tenant 'self assessment', and inform the Council's options appraisals.
	Investigate current use / business plan for Northumberland Park Neighbourhood Resource Centre and look for ways to maximise usage (cheaper rents)	Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 – www.haringey.gov.uk/voluntary_sector_strategy). Key issues the review will consider are: Building condition – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest. Community use - some buildings could be made more generally available as				

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
		<p>a flexible resource.</p> <p>Utilisation – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition.</p> <p>The approach to the Community Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the tenanted portfolio and other Council properties available for community use. 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment. 3. Develop options for increasing the efficiency and effectiveness of community building assets. 	<p>Dinesh Kotecha – Head of Property Services</p>			

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
		<p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda.</p>				
	Open up the frontage of the Northumberland Park Neighbourhood Resource Centre to create an outdoor open space for people to meet (to act as a small green / square).	This will be considered as part of Community Buildings Review. Potentially feasible (2013/14).				
	Explore scope for leasing empty shops to community groups at reduced rates / for free.	This will be considered as part of Community Buildings Review. Potentially feasible during 2012/13.				
	Run informal discussion sessions with senior police	Building strong community relationships is an important aim of	Claire Kowalska – Community Safety and Engagement			The new model starts on 1st April. A new Chief Inspector is in place. 3

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
4.Tackling Crime & Ant- Social Behaviour (ASB)	and community to talk through local issues openly, in order to build better relations.	community policing. Police colleagues are happy to attend and support informal discussion sessions with the community. Chair to liaise with police and Community Safety colleagues to determine potential dates, venues and marketing.	Manager / Inspector Mark Hembury- Safer Neighbourhoods			cluster inspectors will be confirmed shortly. New Safer neighbourhood Boards are being designed for public consultation. No date yet disclosed
	Investigate reasons why young people join gangs.	Suggested that this is an agenda item at June/July Area Forum (for Council, police and voluntary community sector partners to jointly present). A great deal of research is available as well as local knowledge. The latter can be drawn from Haringey's Gang Action Group (GAG) which looks at gang involvement factors in detail with 35 key individuals. It is a multi-disciplinary case work approach with tailored action plans. The Group further commissions specialised interventions from voluntary sector groups that have built up knowledge of motivation and vulnerabilities over time.				Agenda to be agreed with Gang Lead in the CST by mid-April

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
5. Improving the Environment	Focus on enforcement against fly-tippers and dog fouling.	Tackling fly-tipping is a key aim for the Neighbourhood Action Teams (NATs). In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14. Safer Neighbourhood dog patrols will be organised to target locations identified by Chairs and residents.	Michael McNicholas – Neighbourhood Action Team Manager	Increased Community awareness of Waste & Recycling changes	Ongoing	Ongoing
	Investigate feasibility of a Recycle Bank pilot in Haringey.	The viability of Recyclebank (www.recyclebank.com) was explored as part of the competitive dialogue for the new waste contract. However, the cost of the scheme made it unviable in the current economic climate (approx. £350K per annum).	Emma Davies, Single Frontline			COMPLETED
5. Improving the Environment (cont.)	Improve street lighting on Pretoria Road, Taylor Close, Somerford Close and Park Lane.	Haringey Council is unable to commit to this due to unknown level of funding beyond 2012/13. 2012/13 funding has already been allocated to other locations.	Tony Kennedy – Sustainable Transport Manager			
	Deal with potholes	If reported potholes meet	Michael		Monitored daily.	

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
	on Creighton Road.	Council intervention levels, they are dealt with within 24 hours or 7 days (depending on severity).	McNicholas – Neighbourhood Action Team Manager			
	Organise litter pick days with local schools and community groups.	Part of the Neighbourhood Action Team's role is to build relationships with schools. Schools interested in supporting a litter pick can contact their named local NAT officer who will co-ordinate support from Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing an Environment Champions scheme (formerly Community Volunteers), to be launched 2013/14.	Gary Cooke – NATS Team Leader Zoe Robertson – Engagement & Enablement Manager	Launch of Resident Enablement Scheme	2013/14	To date, no schools have shown an interest in working to clean up designated local areas Proposals for an Environment Champions scheme being developed for later in the year
	Encourage maintenance of front gardens.	In 2013/14 the Neighbourhood Action Team (NAT) will undertake a comprehensive audit of gardens in the wards, taking enforcement action where necessary.	Michael McNicholas – Neighbourhood Action Team Manager.		2013/14	
	Improve accessibility of High Street for disabled	The Sustainable Transport Team respond to residents' concerns about accessibility	Tony Kennedy – Sustainable Transport			

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
	people.	but more information is sought on specific locations and problems along the High Street. Suggested that residents report issues through their Area Chair or the Council's 'report a problem' page on the Council's website – www.haringey.gov.uk/report-it .	Manager.			
	All Single Frontline Officers to have reporting duties to ensure environmental concerns are raised and dealt with quickly and efficiently.	Neighbourhood Action Team (NAT) officers report against a range of environmental concerns. The NAT will investigate opportunities to empower more frontline staff to report, with an internal communications campaign to advertise reporting numbers.	Michael McNicholas – Neighbourhood Action Team Manager		TBC.	
6. Supporting Young People & Families	Support programmes that give a voice to young people to express their views and needs.	This is feasible and the Youth, Community and Participation Service can support through the work of the Participation Team in 2012/13. Service to liaise with Homes for Haringey, Area Forum & Committee Chair and Area Forum on any suggested themes.	Belinda Evans – Head of Youth, Community and Participation.	<ul style="list-style-type: none"> • Young people involved in the UK Youth Parliament elections • Young people involved in the Haringey 54,000 Early Help consultations • Young people engaged in Haringey Youth Council, the Police youth independent advisory group, young 	<p>October 2012</p> <p>October 2012</p> <p>Ongoing</p>	An area forum has been developed and started in this area at the Wood Green Skills hub.

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
				commissioners		
7. Local Mental Health Support	More leisure opportunities (e.g. swimming) on prescription for people with mental health problems.	<p>Haringey operates a physical activity referral scheme operating in the east of the Borough. It is for people who are physically inactive who require support in increasing their levels of physical activity. It caters for people who have a severe mental illness, e.g. bipolar or schizophrenia. The criteria are outlined below:-</p> <p>Inclusion criteria: Physically Inactive plus one of the following:-</p> <ul style="list-style-type: none"> • Type II Diabetes • Hypertension (+140/90) • High cholesterol • Obese (BMI +30) • Severe mental illness (Must be formally classified as having a severe mental illness, e.g. schizophrenia / bipolar) • Stroke • Established 	Vanessa Bogle Senior Public Health Commissioning Strategist.	Uptake of programme and sustained increases in physical activity levels.	Ongoing.	

AREA PLAN – Northumberland Park & White Hart Lane

Aspiration (3 year vision)	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescales	UPDATE APR 2013
		coronary heart disease <ul style="list-style-type: none"> • Cardiovascular disease There is scope to review the current inclusion criteria to support those with a range of long-term mental illness (This will be investigated 2012/13).				